# **KELLY** RIDDLE

Experienced Content, Events & Brand Marketing Leader

**Data-Driven Growth Strategist Creative Visionary | Brand Storyteller** Award-Winning Content + Events

# EXPERIENCE

# **Marketing Director, Content & Sales**

Emerald X (NYSE:EEX)

2021-Present

#### Brands: MJBiz | MJBizDaily | MJBizCon | reMind

Lead content strategy, attendee acquisition and sales marketing efforts including brand voice, storytelling, creative direction, CRM management, social media, podcasts, webinars, video strategy, partnership campaigns, digital advertising, PR, market research, sales decks and more for business media and events company.

# Sr. Director Global Brand Marketing & Communications

Kindermusik International

#### Brand Collabs: Disney Junior | Amazon Prime Video

Head of B2B + B2C marketing, brand strategy, corporate communications and events for international community of music studio owners, school systems, and families of young children. Transformed business to navigate COVID-19 challenges.

# **TOP SKILLS**

Organic Growth Hacking Strategic Marketing Plans Data Analysis | SEO | Paid Media Lead Generation | Loyalty Programs Community Building | Engagement Partnerships | Influencer Campaigns Nurturing | Retention | Automation Customer Experience | UX Design **Brand Transformations** 

# CORE TALENTS

Creative Direction + Execution Events + Multi-Media Production Journalism + Public Relations Creative Writing + Brand Voice Full-Stack Marketer + Graphic Artist Social Media + Digital Ad Strategy

# LEADERSHIP

Inspiring + Proven Hands-On Leader Results-Driven + Solutions-Oriented Public Speaking + Thought Leadership Project + Budget Management Interpersonal + Negotiation Skills

# CONTACT

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# **Director of Creative Services**

#### Tanger Outlets (NYSE:SKT)

2013-2018

2018-2021

Brand Collabs: Nike | Under Armour | Gap | Yankee Candle | Banana Republic J.Crew | DVF | Coach | Polo Ralph Lauren | Kate Spade | Nascar | Fixer Upper The Property Brothers | HGTV | The Food Network and more

Media Partnerships: People | InStyle | Southern Living | Real Simple | Oprah

Director of B2C brand marketing and creative across all consumer touch points for REIT operating 44 shopping centers in U.S. and Canada. Increased traffic, average spend and customer retention through campaigns based on consumer insights.

# **Creative & Communications Manager**

Hatch Early Learning Technology

2009-2012

Brands: iStartSmart | TeachSmart | wePlaySmart | Instant Classroom Media Partnerships: ABC's Extreme Makeover: Home Edition

Lead overhaul of company branding, positioning Hatch as the leader in early learning technology for school systems. Levered customer engagement, loyalty programs and multi-media B2E campaigns to garner more than 15% increase in YOY annual revenue.

# **Co-Founder & CMO**

**GoPLAY Advertising Agency** 

2003-2009

Clients: Latitude Magazine | HanesBrands | Sara Lee | Wachovia | BB&T Hudson News | Windsor Jewelers | Towne Jewelers | R&R Grosbard and more

Oversaw business and marketing strategy and provided creative direction for branding, content and campaigns for regional and national retailers and corporations, including production and circulation of two monthly statewide magazines.

# **Production Manager**

**Dennis Publishing** 

2001-2003

#### Brands: Maxim Magazine | The Week | Blender Magazine | Stuff Magazine

Managed advertising, circulation, marketing and editorial departments to administer publication of 4 national magazines. Oversaw all details of production including multimillion dollar budget, vendor relations, and partner advertising campaigns.

# **KELLY** RIDDLE

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# EDUCATION

# **B.S. Journalism & Communications Design OHIO UNIVERSITY**

Minors: English/Creative Writing & African Studies

# **Certificate of Leadership** & Management **DALE CARNEGIE**

Focus: Presentation skills & leading cross-functional teams

# ACHIEVEMENT

# Most Extreme Results from Social Media in 2023

Trade Show Executive Magazine's Gold 100 Grand Awards

Recognized among the top global tradeshows for MJBizCon's "Dare To" campaign, which drove more than 500,000 views, 15,000 engagements, reached 70% new audience and generated 3,000 new followers during the on-site event.

# **Tanger Experience Award**

### Tanger Outlets Biennial Epic Awards

Peer-nominated award recognizing 'one employee whose presence results in a positive work-life experience for coworkers and who innately demonstrates teamwork that creates cohesive and productive working relationships across corporate departments."

# **Emerging Leader**

Tanger Outlets President's Roundtable

Recognized as an emerging leader and contributed to business strategy roundtable discussions with President and CEO, CMO, CEO and other key leaders.

# **Special Achievement Award**

Dale Carnegie Leadership Academy

Received award for exceptional presentation skills, utilizing authentic, engaging and creative methods to captivate audiences and gain buy-in from stakeholders.

# **TECHNICAL SKILLS**

Adobe Creative Suite | Figma Google Analytics | Looker Studio Hubspot | SalesForce | Eloqua Asana | Jira | Monday | SmartSheet Wordpress | Unbounce | Shopify MS Office | Sharepoint | and more

# MANAGEMENT

Marketing Advisory Board | Emerald X DEI Team President | MJBiz Executive Leader | Kindermusik President's Roundtable | Tanger Core Leadership Team | Hatch Company Co-Founder | GoPlay Publisher | Latitude Magazine

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# Best in Show + Gold Award

## ADDY Awards

Received Best-in-Show Award and Gold Award for brand communications materials developed for the launch of an innovative international retail brand by R&R Grosbard Company, a diamond jewelry manufacturer located in NYC's Diamond District.

# **Silver Award**

**Telly Awards** 

Awarded for digital storytelling materials developed for launch of a touchscreen, interactive tabletop system designed to engage children in group learning activities with peers and monitor cognitive and social-emotional development of early learners.

# COMMUNITY

# **Advisory Board Member**

Oak Ridge Parks & Recreation

2020-2023

2017-2023

Appointed by elected officials to advisory board serving to provide direction, oversight, and decision making for the parks and recreation system.

# **Communications Director**

### Oak Ridge Youth Association

Serve as key leader responsible for branding, communications, web development, advertising, partnerships and social media for regional youth association.